



The Manchester City Region CBL Service

Where you want to live

Pinpoint is CHANGING

Customers

What is changing and how will it affect me?

From **1st JULY** there will be some changes to how the Pinpoint service works that you need to know about.

When you place a bid for a property you are interested in, you will now be put into a list for that property in a different way.

The partner you are registered with will have made an assessment of your housing situation and need to move. This means whether or not you qualify for some kind of priority for housing.

You will be placed into one of the Pinpoint Bands based on this assessment.

The Pinpoint Bands are

- Band A High Level of Need
- Band B Some level of Need
- Band C Low level of Need

When you Log In to Pinpoint you will be able to see which Pinpoint Band you are in.

Applicants placed in Band A will be highest on a shortlist for a property they bid on, then Band B, then Band C.

There will be properties which do not have any applicants from Band A and therefore Band B will be placed highest.

If no applicants from either Band A or B, Band C becomes highest

If you need more information about this please contact your local housing office.



Our Partners

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